

# TEAM GEORGIA



## Customer Service: From Good to Great

There's good customer service and there's great customer service. Good customer service is what you expect. Great customer service makes you want to run and shout it from the rooftops.

You have the unique opportunity to create great customer experiences every day. Hand in hand, all state employees will be discovering new ways to move from good to great. And we'll provide an online coach to inspire and inform you.

Over the next four months, we will focus on being **helpful**. Stay tuned for more information on this exciting initiative in the coming weeks.

